



# PC Technician Black Book: The PC Technician's Secret Weapon

*Ron Gilster*

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## **PC Technician Black Book: The PC Technician's Secret Weapon** Ron Gilster

This book is a ready reference of troubleshooting, diagnostics, and repair processes and procedures for a range of commonly used personal computers and peripheral devices. Written in the popular Black Book format with a hardware focus, this book is a comprehensive problem-solving reference that uses a step-by-step approach and cross-referenced solutions. Unlike other PC troubleshooting books, you don't have to read through pages of text to find a solution. This book cuts out the unnecessary background reference material and filler to bring you clear, concise, and necessary reference information followed by problem solving solutions in an easy-to-use format. Each unit within the book contains: a common customer complaint, symptoms common to the problem, tools needed (hand, hardware, or software), step-by-step processes used to verify the problem, and the step-by-step processes used to correct the problem.

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