



Thomson Delmar Learning's Critical Thinking for Medical Assistants DVD Series

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This six-program series is available on one DVD, and focuses on critical thinking skills, such as how to properly respond to realistic but difficult workplace situations, and the "softer" skills such as communication and patient education. Learners will seek to utilize this and the Delmar's Skills and Procedures for Medical Assistants DVD Series to ensure that they are covering the "procedural/show me" approach and the "critical thinking/analytical" approach to working as a medical assistant in a medical office. Delmar is a part of Cengage Learning.

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