

CompTIA A+ Complete Deluxe Study Guide: Exams 220-701 (Essentials) and 220-702 (Practical Application)

Quentin Docter, Emmett Dulaney, Toby Skandier

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Written by a team of industry experts, this unparalleled study guide offers you a systematic approach to preparing for the CompTIA A+ certification, and includes real-world scenarios, hands-on exercises, challenging chapter review questions, plus a CD with Sybex's custom test engine to reinforce all of the concepts you learn.

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- Identify and understand storage devices, power supplies, display devices, and adapters.
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- Install, configure, and troubleshoot printers.
- Install and configure operating systems including Windows 2000, XP, Vista, and Windows 7.
- General troubleshooting theory and preventive maintenance.
- Troubleshooting operating systems, hardware, printers, and laptops.
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- Set up and maintain network security
- Master essential operational procedures for PC technicians
- Communicate professionally with co-workers and clients

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